

# **RETURN/EXCHANGE REQUEST FORM WITHIN 30 DAYS OF RECEIVING YOUR DELIVERY**



Invoice/Order Number : \_\_\_\_\_ Date of Purchase : \_\_\_\_\_

## **Your Personal Details:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ E-mail: \_\_\_\_\_

## **Please return the item(s) to:**

Sportisimo s. r. o., Za Panskou Zahradou 1018/1, Rudná u Prahy, 252 19 Czech Republic

## **Return Reason:**

- |                                           |                                                        |                                |
|-------------------------------------------|--------------------------------------------------------|--------------------------------|
| <input type="checkbox"/> Wrong size       | <input type="checkbox"/> Faulty item                   | <input type="checkbox"/> Other |
| <input type="checkbox"/> Not as described | <input type="checkbox"/> Different product received    |                                |
| <input type="checkbox"/> Wrong picture    | <input type="checkbox"/> Does not meet my expectations |                                |

## **Items to return:**

Product Code	Product Name	Pcs.	Size	Price

## **Newly ordered items (for exchange):**

Product Code	Product Name	Pcs.	Size	Price

**The amount for returned products will be refunded based on the original method of payment**

Please allow up to 14 days for the money to be refunded

**Please provide your bank details for the SEPA transfer** (not required for credit card):

IBAN: \_\_\_\_\_

BIC: \_\_\_\_\_

For more information visit:

**www.sportisimo.com/returns-exchanges/**    Date and Signature: \_\_\_\_\_